



Online Help



Need help using your computers, laptops, tablets, phone but are in lockdown due to COVID19 ?

We are offering online help using the following tools:

Whatsapp: – using our phone number below

Skype: using the contacts **Living Connected** (livingconnectednow@gmail.com) or Helen Hasan (**helen.hasan**) if showing available (a green dot)

Facebook: follow our page livingconnectedillaawarra

Zoom: Join any of the following for individual 1 on 1 help: (ring or email for joining instructions and IDs)

Mon 2:30 pm - based on Southern Illawarra Dropins

Wed 10am – based on Wollongong Sessions

Thurs 3pm - based on Northern Illawarra Dropins

Thurs 1:30pm – based on Southern NSW Sessions

Fri 10am – based on Shoalhaven Sessions

Contact us for more information and help

Phone: 0409 753 808

Email: admin@livingconnected.org.au

Website: <https://livingconnected.org.au/>



Online Help

**Getting Started with Skype and Zoom
(making sure you are connected to the Internet with
a reasonable amount of data, and have a device
with camera, microphone and speakers or
headphones).**

Skype:



1. If you don't already have Skype on your device, go to your app store or the Skype website skype.com to download and install Skype..
2. Start Skype and create a Skype account following the instructions. (Skip any steps that you don't need or understand)
3. Find contacts e. g. at "Find people" enter livingconnected-now@gmail.com, click on "add" where you see Living Connected, close the "Add s new contact window and you should see us in you contact list and send us a message.
4. We will call you if we see you online (ie have a green dot or you can call us.

Zoom:



1. Go to your app store or the website zoom.us/download to download and install .the free Zoom client. Unless you want to host your own Zoom meetings you don't need to sign up.
2. To join one of our meetings you will need to know the meeting ID (and password if there is one) which we will send you before the meeting
3. When it is time for the meeting. Open Zoom, click on Join a Meeting, enter the ID (and password if asked). Click on Join - with video and audio.
4. If you are sent a link, just click on that.

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