

Living Connected

The Living Connected services are for elders with poor digital skills who may not be able to engage in many of the activities they used to enjoy. They may now live far from friends and family, not able to get out easily or find the online world and digital devices confusing.

Our talented and friendly team helps elders learn to connect with people, services and programs in the online environment. We focus on their individual needs and interests so as to maintain and improve their wellbeing.

Our programs are designed for elders, but we have no age limit on clients. And though we're experts at working with beginners, we help people at all levels of digital development.

Living Connected is a not-for-profit social business; a startup at iAccelerate, University of Wollongong Innovation Campus
<http://www.iaccelerate.com.au/>



The Founder of Living Connected is Helen Hasan, Professor of Information Systems and Human Computer Interaction at the University of Wollongong. She has conducted research for over 30 years on how life has changed with advances in digital technology.

Living Connected partners with



engaged active independent elders

2019

Living Connected has a team of trained mentors who run drop-in centres and home visits on the NSW South Coast. We provide a range of personalised, integrated and continuing services to assist elders with their computers, tablets and phones so that they can reap the benefits of the digital world.

Contact Us

Phone: 0409753808
(text if you want us to call you back)
Email: admin@livingconnected.org.au
Web: <http://livingconnected.org.au/>

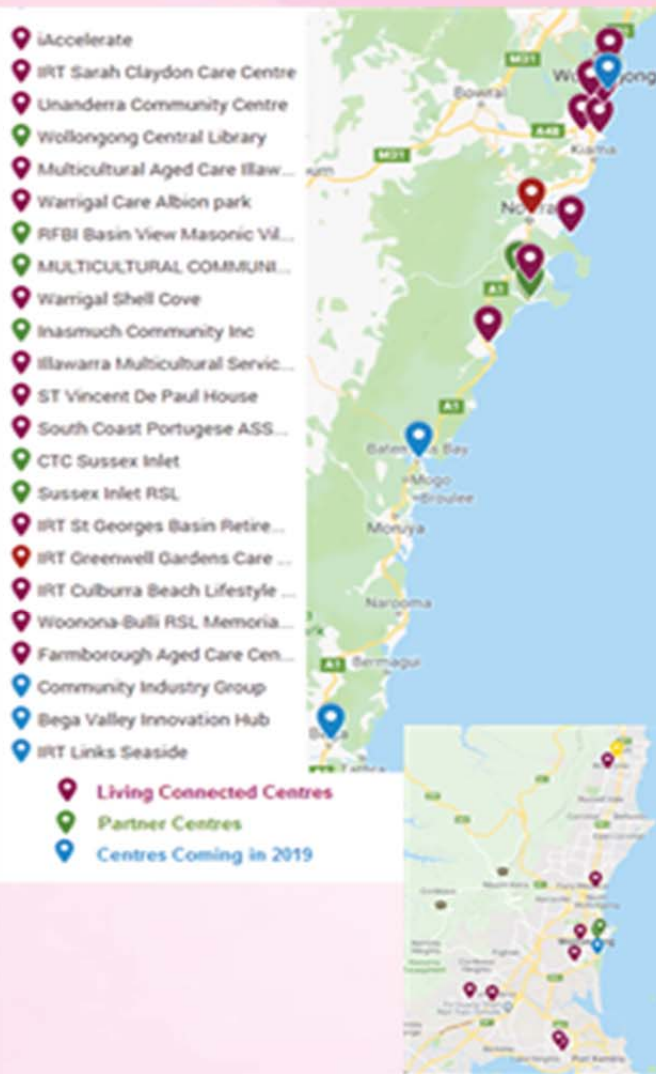
Living Connected Network and Services 2019

Our Home Service FREE in 2019

- For beginners, we start by discussing their interests, experience with, and attitudes to, IT and any circumstances (physical, mental, financial etc.) which may affect how they use technology. We then develop a personalised plan reflecting their choices and make sure they've got a safe place to start learning.
- We oversee the set-up of any off-the-shelf technology, emphasizing safety and healthy ergonomics.
- We then offer personalised lessons on the basics of what the client wants to do first.
- For more experienced clients, we show them how to do whatever they want to learn!
- We arrange ongoing support following our session for when clients get stuck or want to know more.

We focus on what each client wants to do, not on the technology.

The Living Connected program is tailored to each client's needs



Free Drop-in Sessions

Sponsored by the Be Connected program, we run a network of centres offering personal support with any device (laptop, smartphone or tablet). Just bring it along or have a play on our computers and digital devices. Whether you have a specific problem or you're just curious about digital technology, find a time and location that suits you and drop in!

See our website, call or email us for up-to-date schedules

Other Options

We run groups in aged care facilities; contact us if you're interested in starting one.

From time to time we hold workshops to train our volunteers. Carers of elders are welcome to come along.

You could also learn online using our MOOC www.udemy.com/learn-why-and-how-to-help-older-people-master-it